



GENERAL MANAGER

- **Strong commercial and business focus**
- **Heritage railway operations and asset management**
- **Not-for-profit organisation**

The New South Wales Rail Transport Museum (RTM) is Australia's largest rail heritage organisation. It is responsible for management of a variety of railway heritage assets and operations including steam and heritage diesel locomotives and rolling stock. Established in 1962, it is a company limited by guarantee, an independent, voluntary not-for-profit organisation whose mission is:

To tell the NSW railway story through rail heritage –

- conservation,
- experiences, and
- involvement

Since 1975, the RTM has operated from the Rail Heritage Centre at Thirlmere as its base for railway operations and rolling stock restoration and maintenance, and where much of the state's most significant collection of heritage rolling stock is displayed for public access, education and enjoyment. As well as its main-line heritage train operations throughout NSW under the *Heritage Express*[™] banner, the RTM also operates and maintains a section of the original Great Southern Railway, with operations based at Thirlmere Station, where regular steam trains offer a genuine heritage branch-line railway experience as an adjunct to the Rail Heritage Centre.

Due to a substantial upgrade and investment by RailCorp at the Thirlmere site, a new not-for-profit company is being established as a subsidiary of RailCorp to manage the Rail Heritage Centre as a major tourist attraction, including the museum aspects, merchandising, functions and events. The RTM will continue to occupy the site, operating the new 'Roundhouse' rolling stock workshop to maintain and overhaul the heritage fleet and providing all train rides for the new Centre, as well as a continued program of *Heritage Express*[™] tours. A major focus for RTM will be to provide an enhanced program of regular train rides at Thirlmere to meet the expectations of an enhanced visitor base, and this will provide challenges and opportunities for the General Manager, who will need to maintain a close and customer-focused relationship with the new company managing the upgraded Rail Heritage Centre.

The General Manager's focus needs to be on three main areas:

1. Commercial & financial management, and compliance – enhancement of business support capability and systems, safety and environmental management.
2. Asset management – a full time asset manager is in place, but asset management systems need to be further developed and supported.
3. Railway operations – the position includes direct responsibility for railway operations and compliance with Rail Safety legislation; the safety management system continually requires improvement.

Location: Thirlmere (with some meetings also in Sydney)

Reporting to: NSW RTM Board of Directors (volunteer based)



While assisted by a number of managers* responsible for particular business areas, the General Manager will be responsible for -

- financial and business management including planning, budgeting, cost control, and reporting systems;
- asset management including conservation, maintenance and overhauls, and management systems;
- risk management;
- systems for managing safety (both OHS and rail safety), regulatory compliance & environment, with a view to improving and integrating where appropriate;
- rail operations – the *Heritage Express*TM tours business and outreach program, including marketing, public affairs & communications;
- delivery of an enhanced program of local heritage rail services at Thirlmere to support the new Rail Heritage Centre and meet the critical requirements of the main client;
- enhancing the membership program and building the membership base;
- enhancing the RTM's financial viability through building the business, improved performance and new funding opportunities; and
- effective stakeholder management, especially with RailCorp and the new company managing the Rail Heritage Centre.

You will have a successful track record as an operational manager with emphasis on business management and financial management, compliance and asset management. Experience with management of railway operations would be a major advantage, as this is an important and direct aspect of the General Manager's role. You will have excellent communication skills and the ability to relate at chief executive level to a wide range of stakeholders including government and the private sector, as well as members and volunteers.

A realistic remuneration package will be discussed at interview.

For further information please contact the Chairman, Peter Berriman, on 0412 610 024 or send a confidential application to:
petabear@ozemail.com.au

* Managers may be volunteers (in most cases), or employees. The Asset Manager is a full-time position. The Finance Manager is a part-time position.